

## CCC Online Education Student Survey Report

The CCC Online Education Student Survey was distributed to students during the fall 2024 quarter of the 2024-2025 academic year as part of a statewide effort to better understand student experiences, perspectives, and needs related to online, hybrid, and Hyflex learning. Topics ranged from modality preferences, technology usage, and support service integration to artificial intelligence (AI), positive and negative experiences, and experiences with CCC Support Services. The statewide results can be accessed [here](#). Below is a summary of the 46 De Anza students who participated in the survey.

### Summary of Survey Findings

- Most respondents (44, 98%) reported attending **at least one course with an online component** in the past.
- 74% of respondents (34) were **full-time students**, 22% (10) were part-time students, and only 4% (2) were enrolled in noncredit classes only.
- The top three reported majors of study among participants were **Computer and Information Technology** (14, 30%); **Science, Math, and Engineering** (11, 24%); and **Social Science and Human Services** (6, 13%).
- Most respondents agreed that **courses were very clearly marked as in-person, online, hybrid, or Hyflex** when searching for courses (34, 76%), while a smaller group thought the labeling was somewhat clear (11, 24%).
- Student respondents **reported experience with all major instructional modalities except Hyflex**. Fully online courses were slightly more common (38 respondents, 37%), followed by both fully in-person and hybrid courses (32 respondents each, 31%). Only 1 student (1%) reported having taken a Hyflex course.
- **None of the 43 students** surveyed (0%) had **completed a course through the CVC Exchange**. While 8 respondents (19%) had heard of it, the vast majority (35 students, 81%) had never heard of the platform.
- **Asynchronous fully online courses were the most positively received modality**, with 77% of respondents (23) reporting that they enjoy taking courses in this format, and only 10% of respondents (3) saying they would prefer not to take courses in this format.
- The most frequently cited **challenge** to taking an online course was that **some class requirements can't be done online** (e.g., welding, science labs, or clinicals), reported by 59% of respondents (17). **Lack of interaction** and **difficulty staying engaged** were also common issues, each reported by 41% of respondents (12).
- Half of respondents (13, 50%) indicated that **in-person support works best for them when accessing student services**. Meanwhile, 19% (5) preferred **online synchronous options** such as live chat or Zoom, and 15% (4) each reported that either asynchronous online formats or any format worked equally well.
- Most respondents (18, 70%) **reported living either less than 5 miles** (9, 35%) or 11–25 miles (9, 35%) from their community college. Meanwhile, 15% (4) live 5–10 miles away, and another 15% (4) live more than 25 miles away.
- Among survey respondents, 72% (18) identified as Asian, 20% (5) as White, 12% (3) as Hispanic or Latine, and 8% (2 each) as African American/Black, Native Hawaiian or Pacific Islander, and Middle Eastern/Arab. While not fully representative due to the small sample size (25), the distribution is relatively comparable to the student population overall. Findings should be interpreted with this limitation in mind.

## Detailed Survey Findings

### *Derived variables*

*Two variables were created to gauge respondents' history with taking courses with an online component.*

	Response #	Response %
<b>Student took online course in the past year</b>	<b>46</b>	<b>100%</b>
Yes	42	91%
No	4	9%
<b>Student ever took a course with an online component</b>	<b>45</b>	<b>100%</b>
Yes	44	98%
No	1	2%
<b>Grand Total</b>	<b>46</b>	

### *Section 1: Background Questions*

*Q3: What community college do you currently attend?*

100% (46) of survey respondents answered "DEANZA COLLEGE".

*Q4: What is your current enrollment status?*

	Response #	Response %
Enrolled in 12 or more credit units	34	74%
Enrolled in less than 12 credit units	10	22%
Enrolled in noncredit class(es) only	2	4%
<b>Grand Total</b>	<b>46</b>	<b>100%</b>

*Q5: How long have you been taking courses at your community college?*

	Response #	Response %
This is my first year	10	22%
1-2 years	25	54%
3-5 years	11	24%
<b>Grand Total</b>	<b>46</b>	<b>100%</b>

Q6: What is your major/primary area of study?

	Response #	Response %
Computer and Information Technology (e.g., computer science, networking)	14	30%
Science, Math, and Engineering (e.g., biology, physics, bioengineering)	11	24%
Social Science and Human Services (e.g., psychology, sociology, political science, history)	6	13%
Healthcare/Health Sciences (e.g., nursing, pre-med, dental hygiene)	5	11%
Business (e.g., marketing, accounting)	3	7%
Arts and Humanities (e.g., English, art history, drama/theater, graphic design)	3	7%
Education (e.g., teaching, child development)	1	2%
Undecided	1	2%
<b>Other - Write In</b>	1	2%
Film and TV (1)		
<b>Grand Total</b>	<b>45</b>	<b>100%</b>

## Section 2: Experience Learning in an Online Environment

Q7: When you search for courses at your college, how clear is it that the courses offered are in-person, online, hybrid, or hyflex?

	Response #	Response %
Very clear	34	76%
Somewhat clear	11	24%
Not very clear	0	0%
Not at all clear	0	0%
<b>Grand Total</b>	<b>45</b>	<b>100%</b>

Q8: In your time at community college, have you ever taken courses in any of the following modalities? (Check all that apply)

	Response #	Response %
Fully in-person	32	31%
Fully online	38	37%
Hybrid	32	31%
Hyflex	1	1%
<b>Distinct Total</b>	<b>45</b>	<b>100%</b>

Q8b: In the past year, how many courses have you taken in each of the following modalities?

	Response #	Response %
<b>Fully in-person</b>	<b>38</b>	<b>100%</b>
0	7	18%
1	6	16%
2-3	7	18%
4 or more	18	47%
<b>Fully online</b>	<b>40</b>	<b>100%</b>
0	3	8%
1	5	13%
2-3	8	20%
4 or more	24	60%
<b>Hybrid</b>	<b>39</b>	<b>100%</b>
0	7	18%
1	13	33%
2-3	12	31%
4 or more	7	18%
<b>Hyflex</b>	<b>25</b>	<b>100%</b>
0	22	88%
1	1	4%
2-3	2	8%
4 or more	0	0%
<b>Distinct Total</b>	<b>42</b>	

Q9: Have you ever completed courses through the California Virtual Campus (CVC) Exchange?

	Response #	Response %
Yes	0	0%
No, but I have heard of the CVC Exchange	8	19%
No, and I have never heard of the CVC Exchange	35	81%
<b>Distinct Total</b>	<b>43</b>	<b>100%</b>

Q10: How did you learn about the CVC? (Check all that apply)

	Response #	Response %
From another student	3	33%
College website	3	33%
Referred by other college staff	1	11%
College's social media	1	11%
Email	1	11%
Other social media	0	0%
Referred by a professor	0	0%
Referred by a counselor/advisor	0	0%
Other	0	0%
<b>Distinct Total</b>	<b>7</b>	<b>100%</b>

Q11: How easy was your experience registering for courses through the CVC Exchange?

No responses were collected.

*Section 3: Thoughts on taking courses with an online component - Only for those who have NOT taken a class with an online component*

Q13: How interested would you be in taking each of the following types of courses?

	Very interested		Somewhat interested		Not at all interested		Total	Total
	Response #	Response %	Response #	Response %	Response #	Response %	Response #	Response %
Fully online - (synchronous)	1	50%	1	50%	0	0%	2	100%
Fully online - (asynchronous)	1	50%	1	50%	0	0%	2	100%
Hybrid	1	50%	1	50%	0	0%	2	100%
Hyflex	0	0%	2	100%	0	0%	2	100%

Q14: Are any of the following reasons why you have not taken courses with an online component in the past year?

	Response #	Response %
The class requires hands-on work that can't be done online (like welding, labs, or clinicals)	3	43%
I prefer in-person learning on campus	2	29%
The courses I'm interested in aren't available online	1	14%
I find it hard to learn online	1	14%
I'm not comfortable using online learning tools	0	0%
The online courses don't offer the accessibility tools I need (like screen readers or note-takers)	0	0%
I'm worried the teacher won't be available or supportive enough	0	0%
I'm concerned there won't be enough interaction with other students	0	0%
I struggle to stay focused in online classes	0	0%
My home environment makes it hard to learn (like distractions or sharing technology with others in the home)	0	0%
I have trouble getting a reliable internet connection	0	0%
I don't have the technology I need to take an online course	0	0%
Other	0	0%
<b>Distinct Total</b>	<b>3</b>	<b>100%</b>

Q15: What would you need to feel comfortable taking online courses and/or to make online courses more appealing?  
(Open-Ended)

	Response #	Response %
Better communication and clear instruction from professor	1	100%
<b>Distinct Total</b>	<b>1</b>	<b>100%</b>

*Section 4: Preferences with Various Course Modalities - Only for those who HAVE taken a class with an online component in the past year*

Q16: How do you feel about each of the following modalities?

	I enjoy taking courses in this format		I don't mind taking courses in this format		I would prefer not to take courses in this format		Total Response #	Total Response %
	Response #	Response %	Response #	Response %	Response #	Response %		
Fully online: synchronous	14	48%	5	17%	10	34%	29	100%
Fully online: asynchronous	23	77%	4	13%	3	10%	30	100%
Hybrid in-person and online synchronous	12	40%	7	23%	11	37%	30	100%
Hybrid in-person and online asynchronous	14	48%	8	28%	7	24%	29	100%
Hyflex	2	7%	16	59%	9	33%	27	100%
Fully in person	12	41%	11	38%	6	21%	29	100%

Q17: What is your preferred course modality for each of the following course types?

	Response #	Response %
<b>Lecture-based courses</b>	<b>32</b>	<b>100%</b>
Fully in-person	10	31%
Fully online	7	22%
Hybrid	8	25%
Hyflex	1	3%
No preference	6	19%
<b>Lab-based courses</b>	<b>32</b>	<b>100%</b>
Fully in-person	16	50%
Fully online	9	28%
Hybrid	5	16%
Hyflex	1	3%
No preference	1	3%
<b>Courses in my major</b>	<b>32</b>	<b>100%</b>
Fully in-person	11	34%
Fully online	8	25%
Hybrid	9	28%
Hyflex	1	3%
No preference	3	9%
<b>Distinct Total</b>	<b>32</b>	

Q18: When taking a course with an online component (fully online hybrid, or hyflex), would you prefer the online content to be:

	Response #	Response %
Asynchronous	17	53%
Both synchronous and asynchronous combined	7	22%
No preference	5	16%
Synchronous	3	9%
<b>Distinct Total</b>	<b>32</b>	<b>100%</b>

*Q19: When considering a hybrid course, what proportions do you believe are the best combination of modalities? (Percentages should equal 100%)*

	<b>Response #</b>	<b>Response %</b>
0% Synchronous, 50% Asynchronous, and 50% in-person	3	10%
40% Synchronous, 20% Asynchronous, and 40% in-person	2	6%
15% Synchronous, 35% Asynchronous, and 50% in-person	2	6%
100% Synchronous, 0% Asynchronous, and 0% in-person	2	6%
0% Synchronous, 100% Asynchronous, and 0% in-person	2	6%
10% Synchronous, 15% Asynchronous, and 75% in-person	1	3%
33% Synchronous, 34% Asynchronous, and 33% in-person	1	3%
30% Synchronous, 70% Asynchronous, and 0% in-person	1	3%
0% Synchronous, 70% Asynchronous, and 30% in-person	1	3%
50% Synchronous, 50% Asynchronous, and 0% in-person	1	3%
10% Synchronous, 10% Asynchronous, and 80% in-person	1	3%
30% Synchronous, 20% Asynchronous, and 50% in-person	1	3%
35% Synchronous, 35% Asynchronous, and 30% in-person	1	3%
33% Synchronous, 33% Asynchronous, and 34% in-person	1	3%
40% Synchronous, 50% Asynchronous, and 10% in-person	1	3%
10% Synchronous, 40% Asynchronous, and 50% in-person	1	3%
50% Synchronous, 10% Asynchronous, and 40% in-person	1	3%
20% Synchronous, 20% Asynchronous, and 60% in-person	1	3%
5% Synchronous, 25% Asynchronous, and 70% in-person	1	3%
20% Synchronous, 30% Asynchronous, and 50% in-person	1	3%
50% Synchronous, 25% Asynchronous, and 25% in-person	1	3%
20% Synchronous, 40% Asynchronous, and 40% in-person	1	3%
75% Synchronous, 25% Asynchronous, and 0% in-person	1	3%
25% Synchronous, 25% Asynchronous, and 50% in-person	1	3%
25% Synchronous, 50% Asynchronous, and 25% in-person	1	3%
<b>Grand Total</b>	<b>31</b>	<b>100%</b>

*Q20: Have any of these challenges made it hard for you to take online courses or kept you from taking them?*

	Response #	Response %
Some class requirements can't be done online (like welding, science labs, or clinicals)	17	59%
There isn't enough interaction or connection with other students	12	41%
I struggle to stay engaged in online classes	12	41%
The teacher isn't available or responsive enough	11	38%
My learning environment isn't great (too many distractions or tech issues)	9	31%
I find it hard to learn online	8	28%
The teacher seems uncomfortable or unfamiliar with the tech used in the course (like Canvas or AI tools)	5	17%
My internet is unstable or unreliable	5	17%
I'm uncomfortable with the online learning tools	4	14%
I have my own issues with getting reliable internet or devices	2	7%
The course doesn't have the accessibility tools I need (like a screen reader or note-taker)	1	3%
I don't have access to library resources	1	3%
<b>Distinct Total</b>	<b>29</b>	<b>100%</b>

*Section 5: Preparing for Online Learning - Only for those who HAVE taken a class with an online component in the past year*

*Q21a: Does your college provide any of the following support or resources for students to navigate online learning? (Check all that apply)*

	Response #	Response %
Canvas module on how to navigate online learning	31	94%
Online tutoring	24	73%
Tech support	22	67%
Online Readiness Assessment	8	24%
Other	2	6%
<b>Distinct Total</b>	<b>33</b>	<b>100%</b>

*Q21b: Which (if any) of the following support or resources have you used to navigate online learning?*

	Response #	Response %
Canvas module on how to navigate online learning	16	53%
Online tutoring	11	37%
Tech support	7	23%
Online Readiness Assessment	6	20%
I have not accessed support or resources have you used to navigate online learning	5	17%
<b>Other - Write In</b>	<b>1</b>	<b>3%</b>
Have also used Canvas in high school (1)		
<b>Distinct Total</b>	<b>30</b>	<b>100%</b>

*Q22: How helpful were these resources?*

	Response #	Response %
Very helpful	10	38%
Somewhat helpful	14	54%
Not at all helpful	2	8%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

*Section 6: Technology Uses and Needs - ALL Students*

*Q24: Do any of your online courses allow the use of Artificial Intelligence (AI)?*

	Response #	Response %
Yes	2	6%
No	20	59%
I don't know what AI is	2	6%
The instructor does not specify whether or not it is allowed	9	26%
<b>Other - Write In</b>	1	3%
some do, some strictly prohibit (1)		
<b>Distinct Total</b>	<b>34</b>	<b>100%</b>

*Q25: How do you believe AI technology impacts the learning experience for students?*

	Response #	Response %
It improves the experience	14	41%
It worsens the experience	6	18%
It makes no difference	3	9%
<b>It depends - Write In</b>	10	29%
Its helpful when used to support learning and harmful when relied on for cheating/answers (5)		
It depends on how AI is being used (3)		
AI information is not always accurate (1)		
<b>Other - Write In</b>	1	3%
Expressed confusion about the question (1)		
<b>Distinct Total</b>	<b>34</b>	<b>100%</b>

Q25a: What technology are you using to support your learning in your classes? (Check all that apply)

	Response #	Response %
Canvas	32	94%
Zoom	23	68%
Writing assistance tools (e.g., Grammarly)	11	32%
Plagiarism detection tool (e.g., Turn-it-in)	11	32%
Publisher-provided assessment tools	8	24%
Online tutoring (e.g., Net Tutor, Pisces)	7	21%
Generative AI (e.g., ChatGPT)	5	15%
Other	0	0%
<b>Distinct Total</b>	<b>34</b>	<b>100%</b>

### Section 7: Positive Experiences

Q26: What was the online course that you were most satisfied with/had the best experience with in the past year? Please share the course title, and if you know it, the course ID. (Open Ended)

	Response #	Response %
HUMI 1/HUMI 1H	2	8%
MATH 1C	2	8%
Art 001	1	4%
Art History	1	4%
BIO 45	1	4%
Chicano Studies	1	4%
Creative writing	1	4%
Dancing 38A	1	4%
Data structures	1	4%
ECON 1	1	4%
ENGL 1A	1	4%
Environmental careers	1	4%
ES 50	1	4%
ES82	1	4%
GEO 10	1	4%
HIST 3B	1	4%
Human relations in the work place	1	4%
Humi 9	1	4%
Introduction to Programming in Python	1	4%
Introduction to Psychobiology	1	4%
Marine Biology, BIOL13	1	4%
PHOT 8H - Honors Photography of American Cultures	1	4%
PreCalc	1	4%
<b>Distinct Total</b>	<b>25</b>	<b>100%</b>

Q27: What type of course was it?

	Response #	Response %
Fully online	22	76%
Hybrid	7	24%
Hyflex	0	0%
<b>Distinct Total</b>	<b>29</b>	<b>100%</b>

Q28: For the online portion of the course, what was the interaction type?

	Response #	Response %
Asynchronous	18	62%
Synchronous	7	24%
Both synchronous and asynchronous combined	4	14%
<b>Distinct Total</b>	<b>29</b>	<b>100%</b>

Q29: Which of the following happened in the course? At the start of the course, the instructor provided...

	Response #	Response %
A list of what you'll learn in the course	28	97%
How the class material connects to what you're expected to learn	27	93%
Tips on how to navigate and work with the online course content	24	83%
Rules and guidelines for the course	23	79%
Helpful resources to get you off to a good start in the course	23	79%
Information on how to contact your instructor	23	79%
A guide explaining how your participation will be graded	22	76%
Links to services like tutoring, counseling, or other student supports	20	69%
Links for tech help and troubleshooting tips	17	59%
Other	0	0%
<b>Distinct Total</b>	<b>29</b>	<b>100%</b>

Q30: Please describe your experiences with the course (Check all that apply)

	Response #	Response %
The instructor was available when I needed help	25	86%
The class used online tools to organize lessons and assignments	25	86%
I felt interested and involved with the course material	25	86%
The course respected and valued students' different identities, backgrounds, and cultures	20	69%
The class connected what we learned to our lives and future goals	20	69%
I could connect and interact with other students	19	66%
The class used different types of media (like text, audio, videos, or images)	19	66%
I could find the support I needed to succeed in the course	19	66%
The instructor made an effort to care about and connect with students	17	59%
The images and examples in the course showed a wide range of diversity	16	55%
I was informed about student services that could help me succeed	14	48%
The course pointed out human biases in the content and activities	13	45%
I was told how the technology we used would help with learning	11	38%
I had chances to give anonymous feedback about the course	11	38%
If I had tech problems, I was given other ways to complete the work	6	21%
<b>Distinct Total</b>	<b>29</b>	<b>100%</b>

Q31: Please describe your experiences with the course.

	Yes		Somewhat		No		Total Response #	Total Response %
	#	%	#	%	#	%		
I had clear direction for how to be successful in the course	27	93%	2	7%	0	0%	29	100%
The class was high quality	26	90%	3	10%	0	0%	29	100%
I was focused on succeeding in the course	26	90%	3	10%	0	0%	29	100%
I felt interested and involved with the course material	25	86%	3	10%	1	3%	29	100%
I felt the instructor wanted and helped me to succeed in the course	24	83%	5	17%	0	0%	29	100%
I felt valued and appreciated in the course	22	76%	6	21%	1	3%	29	100%
I was actively engaged in the course	21	72%	7	24%	1	3%	29	100%
I felt connected and part of the course	21	72%	8	28%	0	0%	29	100%

Q32: What grade did you receive in this course?

	Response #	Response %
A	23	79%
Don't Remember	2	7%
B	2	7%
Pass	1	3%
C	1	3%
<b>Distinct Total</b>	<b>29</b>	<b>100%</b>

Section 8: Non-Positive Experiences

Q33: What was the online course that you were least satisfied with in the past year?

	Response #	Response %
HUMI 1 /1A	2	9%
Any math class	1	4%
BIO 40B	1	4%
Business law	1	4%
Calc 1A	1	4%
Calculus II	1	4%
Chemistry 30B	1	4%
Discrete Mathematics	1	4%
ENGL 1B	1	4%
English 1A	1	4%
ES 78	1	4%
Forensic Anthropology	1	4%
International Relations	1	4%
Intro to Machine Learning, CIS21JA	1	4%
Introduction to CS	1	4%
MATH 1B	1	4%
MATH 1D	1	4%
MATH 2B	1	4%
Nonlinear editing	1	4%
PHOTO 8H	1	4%
Physical geography	1	4%
Physics 4A	1	4%
<b>Total</b>	<b>23</b>	<b>100%</b>

Q34: What type of course was it?

	Response #	Response %
Fully online	19	73%
Hybrid	6	23%
Hyflex	1	4%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q35: For the online portion of the course, what was the interaction type?

	Response #	Response %
Asynchronous	20	77%
Synchronous	4	15%
Both synchronous and asynchronous combined	2	8%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q36: Which of the following happened in the course? At the start of the course, the instructor provided...

	Response #	Response %
A list of what you'll learn in the course	19	79%
How the class material connects to what you're expected to learn	19	79%
Information on how to contact your instructor	19	79%
Rules and guidelines for the course	17	71%
Tips on how to navigate and work with the online course content	15	63%
Links to services like tutoring, counseling, or other student supports	14	58%
A guide explaining how your participation will be graded	14	58%
Helpful resources to get you off to a good start in the course	10	42%
Links for tech help and troubleshooting tips	10	42%
Other	0	0%
<b>Distinct Total</b>	<b>24</b>	<b>100%</b>

*Q37: Please describe your experiences with the course (Check all that apply)*

	Response #	Response %
The class used online tools to organize lessons and assignments	15	63%
I could connect and interact with other students	9	38%
The class used different types of media (like text, audio, videos, or images)	9	38%
The instructor was available when I needed help	9	38%
I was informed about student services that could help me succeed	8	33%
I felt interested and involved with the course material	7	29%
The class connected what we learned to our lives and future goals	7	29%
The instructor made an effort to care about and connect with students	6	25%
The course respected and valued students' different identities, backgrounds, and cultures	6	25%
I could find the support I needed to succeed in the course	6	25%
The images and examples in the course showed a wide range of diversity	5	21%
I had chances to give anonymous feedback about the course	4	17%
The course pointed out human biases in the content and activities	4	17%
I was told how the technology we used would help with learning	3	13%
If I had tech problems, I was given other ways to complete the work	1	4%
<b>Distinct Total</b>	<b>24</b>	<b>100%</b>

Q38: Which of the following was true about the course? During the course...

	Yes		Somewhat		No		Total Response #	Total Response %
	#	%	#	%	#	%		
I was focused on succeeding in the course	16	62%	7	27%	3	12%	26	100%
I had clear direction for how to be successful in the course	11	42%	11	42%	4	15%	26	100%
I felt valued and appreciated in the course	9	35%	9	35%	8	31%	26	100%
The class was high quality	7	27%	12	46%	7	27%	26	100%
I felt the instructor wanted and helped me to succeed in the course	7	27%	10	38%	9	35%	26	100%
I felt interested and involved with the course material	6	23%	10	38%	10	38%	26	100%
I was actively engaged in the course	6	23%	12	46%	8	31%	26	100%
I felt connected and part of the course	2	8%	13	50%	11	42%	26	100%

Q39: What grade did you receive in this course?

	Response #	Response %
A	15	58%
C	5	19%
B	2	8%
W	1	4%
Pass	1	4%
No Pass	1	4%
Don't Remember	1	4%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Section 9: Experiences with CCC Support Services

Q40: Does your college have a page on their website where you can easily find all of the student support services available?

	Response #	Response %
Yes	24	92%
No	1	4%
I don't know	1	4%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q41: Which of the following resources have you accessed in the past year? Check all that apply

	Response #	Response %
Academic Counseling /Advising	18	72%
Admission/registration services	15	60%
Library Services	13	52%
Transfer Center/Transfer services	10	40%
Financial Aid Services	9	36%
Tutoring / Writing Center	7	28%
Student health services (including psychological/mental health services)	4	16%
Disabled Student Programs and Services (DSPS)	3	12%
Bursar’s Offices	3	12%
International student supports/services	3	12%
Career services	3	12%
Veterans Services	1	4%
Extended Opportunity Programs and Services (EOPS)	1	4%
<b>Distinct Total</b>	<b>25</b>	<b>100%</b>

Q42: When it comes to student support services, which way of accessing the support works best for you?

	Response #	Response %
In person	13	50%
Online Synchronous (Live Chat, Text, Live Zoom Appointment)	5	19%
Any/no difference	4	15%
Online Asynchronous (Website, Email)	4	15%
Other	0	0%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q43: Are there any services that would be helpful to have online that are not currently available online? (Open-ended)

- In-person services preferred (1)
- Don’t know/not sure (4)

Q44: What recommendation(s) would you have for improving online education for CCC students?

Themes	Response #	Response %
Provide more STEM courses fully online	2	22%
Synchronous classes should offer alternate options for students who miss a meeting (e.g., assignment, quiz, lecture recording)	2	22%
The importance of teacher engagement/care in online course quality	2	22%
Boosting student engagement through discussions, visual aids, etc.	1	11%
Prefers attending classes fully in-person	1	11%
Send reminders to enroll for classes after applying	1	11%
<b>Grand Total</b>	<b>9</b>	<b>100%</b>

### Section 10: Demographics

Q45: What is your current educational goal? (Mark all that apply)

	Response #	Response %
Complete a bachelor's degree (or higher)	13	50%
Associate degree	13	50%
Certificate	7	27%
Advance in current job/career (update job skills)	5	19%
Discover career interests, plans, or goals	5	19%
Prepare for a new career (acquire job skills)	4	15%
Personal enrichment	4	15%
Educational development (e.g., intellectual, cultural)	3	12%
Undecided	1	4%
Complete credit for high school diploma or GED	1	4%
<b>Other - Write In:</b>	1	4%
Transfer (1)		
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q46: How far do you live from your community college?

	Response #	Response %
Less than 5 miles	9	35%
5-10 miles	4	15%
11-25 miles	9	35%
More than 25 miles	4	15%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q47: Please mark the race/ethnicity with which you identify (Mark all that apply)

	Response #	Response %
Asian	18	72%
White	5	20%
Hispanic or Latine	3	12%
African/African American/Black	2	8%
Native Hawaiian or Pacific Islander	2	8%
Middle Eastern, Arab, or Arab American	2	8%
Not listed (please specify)	0	0%
<b>Distinct Total</b>	<b>25</b>	<b>100%</b>

Continued - Q47: Race category open-ended responses.

	Response #	Response %
<b>Asian - Open-ended responses</b>	<b>12</b>	<b>100%</b>
Chinese	3	25%
Filipino	1	8%
India	2	17%
Indian	1	8%
Taiwanese	1	8%
Vietnamese	4	33%
<b>Hispanic/Latine - Open-ended responses</b>	<b>1</b>	<b>100%</b>
Mexican	1	100%
<b>Native Hawaiian - Open-ended responses</b>	<b>1</b>	<b>100%</b>
Filipino	1	100%
<b>White - Open-ended responses</b>	<b>2</b>	<b>100%</b>
European	1	50%
Greek, Russian, Irish	1	50%
<b>Distinct Total</b>	<b>15</b>	

Q48: What best describes your gender identity?

	Response #	Response %
Woman	13	50%
Man	13	50%
Gender Fluid/Non-Binary	0	0%
An identity not listed	0	0%
Prefer not to disclose	0	0%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q49: Do you identify as a member of the LGBTQ+ community?

	Response #	Response %
Yes	4	15%
No	19	73%
Prefer not to disclose	3	12%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q50: Did either of your parents/guardians attend college or attain an associates degree or higher?

	Response #	Response %
Yes	17	65%
No	7	27%
Prefer not to disclose	2	8%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q51: Do you consider yourself to be a single parent?

	Response #	Response %
Yes	0	0%
No	25	96%
Prefer not to disclose	1	4%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q52: Are you currently employed?

	Response #	Response %
Yes, Full-Time	4	15%
Yes, Part-time	8	31%
No	14	54%
Prefer not to disclose	0	0%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q53: Are you currently receiving student financial aid to support your education?

	Response #	Response %
Yes	8	31%
No	18	69%
Prefer not to disclose	0	0%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q54: Do you have a disability?

	Response #	Response %
Yes	3	12%
No	20	77%
Prefer not to disclose	3	12%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>

Q55: Have you served, retired from, or are you active in the military?

	Response #	Response %
Yes	1	4%
No	24	96%
Prefer not to disclose	0	0%
<b>Distinct Total</b>	<b>25</b>	<b>100%</b>

Q56: Which of the following types of disabilities do you have?

	Response #	Response %
Learning	2	67%
Physical	1	33%
Mental/Emotional	1	33%
Other	0	0%
<b>Distinct Total</b>	<b>3</b>	<b>100%</b>

Q57: Please tell us your age

	Response #	Response %
18-20	17	65%
21-25	3	12%
26-35	2	8%
46-55	1	4%
Prefer not to disclose	3	12%
<b>Distinct Total</b>	<b>26</b>	<b>100%</b>