

De Anza College Office of Institutional Research and Planning

To: Linda Yee, ESL Instructor

Maria Marin, ESL Department Chair

Thomas Ray, Language Arts Dean

From: Ola Sabawi, Research Analyst

Date: 8/9/2018

Subject: Non Returning ESL Student Survey – Spring 2018

The Non-Returning ESL Student survey was sent by email to students who received an ESL placement before fall 2017 but never registered for an ESL class during the 2017-18 academic year and never completed a college level ESL course (ESL5). The survey was distributed to 4,863 students during spring 2018 and remained open for two weeks. 375 responses were collected which resulted in an 8% response rate.

Survey Results:

1) What are your reason(s) for leaving the ESL program at De Anza College before you completed ESL 5? Please check ALL that apply.

Reason(s) for Leaving the ESL Program	Respondents	Percent
<i>Total Respondents*</i>	375	100%
The class times did not fit my schedule	96	26%
I took the English placement test and enrolled in an English class	80	21%
The classes I wanted were full	64	17%
I enrolled at another college	53	14%
I never planned to complete all the classes in the ESL program	47	13%
I felt I improved my English enough	27	7%
I completed my required ESL advisories/prerequisites for my program	26	7%
The college was too far away	24	6%
I could not afford the tuition any longer	23	6%
I did not pass my class(es), so I did not want to continue	6	2%

**119 respondents choose "Other" as their main reason for leaving the ESL program*

Open-ended responses to “Other (please specify)”:

Open-Ended Responses for Leaving the ESL Program	Respondents	Percent
<i>Total Respondents</i>	64	100%
Had a new baby or became pregnant	11	17%
Moved to different state/back to country of origin	10	16%
Not satisfied with ESL program/level of placement	9	14%
Does not know how to enroll/register/problem during online registration	5	8%
Was not able to spare the required time	5	8%
Health or personal problems	4	6%
More focus on learning for self improvement/ESL program put too much focus on college credit/transfer	3	5%
Got a job	3	5%
Took the English placement test and enrolled in an English class	3	5%
Unhappy with the instructor/method of instruction	3	5%
Does not need to take ESL courses	2	3%
Taking a break	2	3%
The course they wanted was not offered/cancelled	2	3%
Transferred to another college/university	2	3%
Completed educational goal	1	2%
Could not afford tuition	1	2%
ESL level was full	1	2%
ESL sequence is too long/student was discouraged	1	2%

2) Please add any additional comments you may have regarding your experience taking an ESL course at De Anza College.

Open-Ended Feedback	Respondents	Percent
<i>Total Respondents</i>	60	100%
Wants to continue with ESL courses in the future	14	23%
Satisfied with the ESL program/instructors	13	22%
Unhappy with the instructor/method of instruction	6	10%
ESL courses are always full	5	8%
Took the English placement test and enrolled in an English class	4	7%
Non-native English speakers should be offered to choose between the ESL and English placement tests	4	7%
Not satisfied with ESL program/level of placement	3	5%
Completed the ESL program at a different college	3	5%
Took the English placement test at another college and enrolled in their English courses	2	3%
The need for more evening ESL courses	2	3%
The class times did not fit schedule	2	3%
Was not accepted based on Asylum status	1	2%
The need to focus on teaching writing skills to ESL students	1	2%
Petition to enroll in EWRT1A was approved	1	2%
Multilingual instructors could teach more effectively	1	2%
Moved away	1	2%
Health or personal problems	1	2%
Had a new baby or became pregnant	1	2%
Does not know how to enroll/register/problem during online registration	1	2%
Could not afford tuition/fees	1	2%