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**Subject:** General Subject Tutoring Survey, 2013-14

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A survey of the General Subject Tutoring Center was conducted at the end of the summer and winter quarters of 2013-14. Students who received tutoring at the General Subject Tutoring Center were given the opportunity to participate in the survey. This resulted in 44 valid respondents.

The subjects covered in the General Subject Tutoring Subject Center include:

Accounting  
Economics  
Foreign Language  
History  
Political Science  
Psychology  
Other

Important Highlights Include:

- 66% of respondents stated they used Drop-In (Walk-in) to get immediate tutoring assistance, 63% of respondents used the Weekly Individual Tutoring Center, 20% used Group Tutoring, 10% used the In-Class Tutoring (TA), and 2% used Other tutoring services.
- 68% of respondents received tutoring in Accounting, 17% in Economics, 12% in Psychology, 10% in Foreign Language, 2% in Political Science, and 17% in other subjects.
- 93% of respondents stated they will receive a grade of C or better after using the General Subject Tutoring Center. When the same students were asked what grade they would receive without having used the General Subject Tutoring Center, only 73% said they would pass with a C or better.
- 91% of respondents 'Strongly Agree' and 21% 'Agree' that the staff was friendly and helpful and that they would recommend using the General Subject Tutoring Center.
- 89% of respondents 'Strongly Agree' and 21% 'Agree' that the tutor was willing to listen to their questions and concerns and that the tutor was patient.
- 88% of the students 'Strongly Agree' and 36% 'Agree' that the tutor knew and understood the subject matter.
- 86% of the respondents 'Strongly Agree' or "Agree' that the tutor clearly explained the policies and procedures for using the services in the center and that the tutor explained the material and concepts clearly.