

Student Support (Re)defined Equitable, Integrated & Cost Effective Student Support

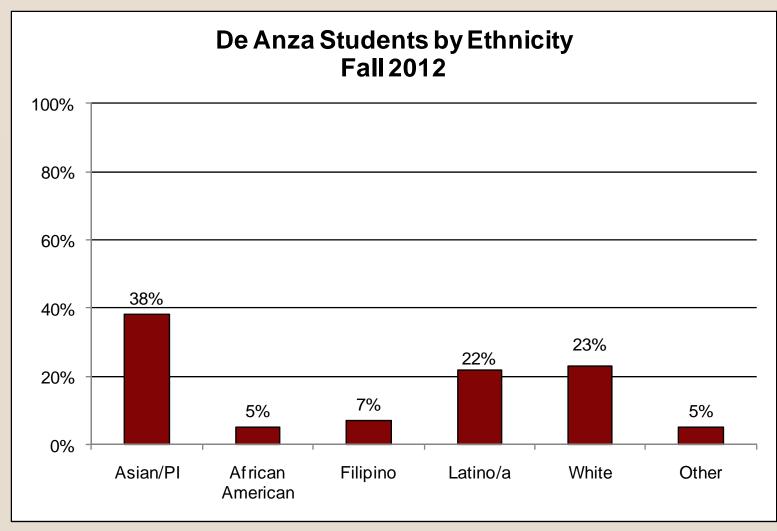
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Brief Overview of Students and Faculty by Ethnicity De Anza College



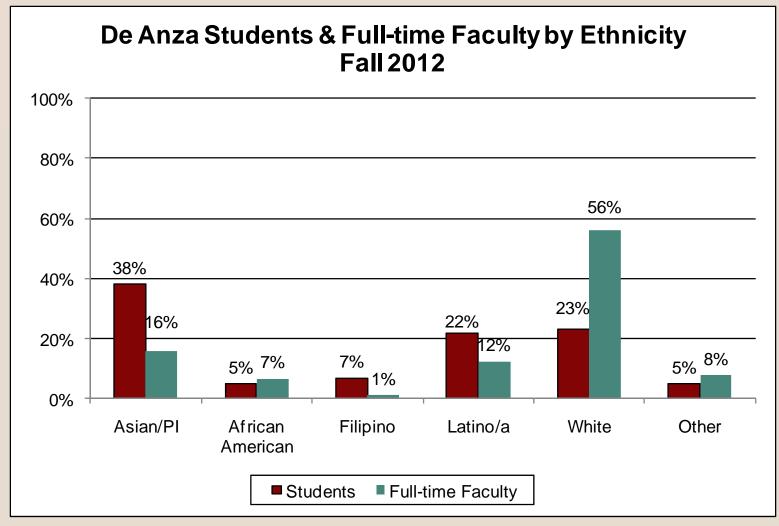
Student Ethnicity



Source: FHDA IR&P



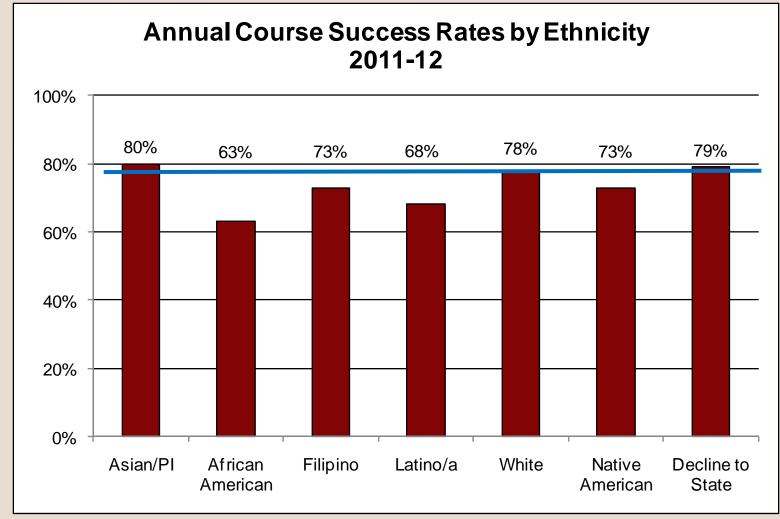
Student and Faculty Ethnicity



Source: FHDA IR&P



Course Success Rates by Ethnicity



Source: FHDA IR&P

Institutional Metric: By 2015, the college will achieve a less than 5-percentage-point difference between the annual course success rate for historically underserved groups and all other groups.



Student Support (Re)defined

Findings



Survey Sample

Study conducted by the Research and Planning Group for the California Community Colleges (RP Group)

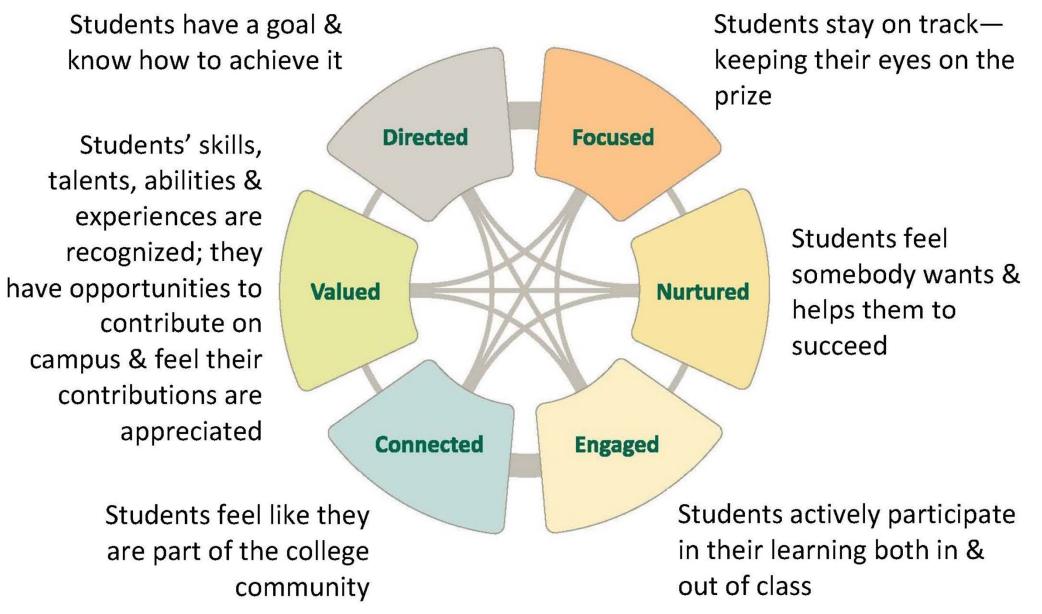
- 13 colleges participated:
 - 900 students total
 - 785 students were surveyed (current students, leavers and completers)
 - 102 students participated in focus groups
 - Participants selected from a random sample that oversampled African American and Latino students
 - 65 De Anza students





the Research & Planning Group for California Community Colleges

Six Success Factors





Key Themes and Strategies

Distinct themes emerged that can inform college initiatives to increase completion through targeted support:

- Acknowledge students as key agents in their own educational success while highlighting that the motivation learners bring to college may not be enough to guarantee completion
- Speak directly to the need to **teach students how to succeed**
- Underscore the importance of **comprehensive service delivery to targeted populations**
- Recognize the important role the entire **college community** plays in student success, but emphasize the need for **faculty leadership**



Connecting Targeted Students to Services

African-American, Latino and first-generation students in this study highlighted the following as key to their success:

- Connecting with necessary and available **financial assistance**
- Experiencing **opportunities to connect with others**, including peers and educators, both **during and outside of class**
- Receiving academic assistance outside of class through either **formal tutoring and mentoring programs or informal study groups** and peer networks
- Feeling their success mattered to others
- Having their **family history and culture valued** in the educational setting
- Taking part in their **campus community** and feeling **recognized for their contributions**



A Focus on the De Anza Results

65 students participated in the study from De Anza and shared the following information:

- De Anza participants identified **being engaged as the most important factor contributing to their success** - the overall sample was more likely to say that being focused was most critical.
- De Anza participants were **more likely to have completed an education plan**, but less likely to have taken an assessment test, received counseling or need-based financial aid.
- De Anza students highlighted the **importance of instructors really caring about students** and challenging students to do the best they could. It was also very important to them that they could **relate to what they were studying**. Survey participants overall agreed on the importance of these factors.
- De Anza students were **more likely to spend over 10 hours per week on campus outside of class** than the entire sample.



Additional Information

Executive Summary:

http://www.rpgroup.org/sites/default/files/StudentPerspectivesResearchBriefJan2013.pdf

Full Report:

http://www.rpgroup.org/sites/default/files/StudentPerspectivesResearchReportJan2013.pdf

The RP Group: http://www.rpgroup.org/